



Speech & Language Therapy and Rehabilitation Specialists, LLC

401 E. Lake Street
P.O. Box 536
Silver Lake, WI 53170

Phone: 262-716-9557
Fax: 262-885-0158
E-mail: starslanguagetherapy@yahoo.com

FINANCIAL POLICY

PAYMENT OPTIONS

Payment is expected at the time of service. For your convenience, Speech & Language Therapy and Rehabilitation Specialists, LLC accepts cash, personal checks, MasterCard, or Visa. If paying by check, please write the date(s) of service on the check.

Please note that there will be a \$30 charge for returned checks due to insufficient funds.

LATE PAYMENTS

Families are expected to pay in full at the time services are rendered. However, STARS, LLC will arrange for weekly or monthly billing statements for public school districts or other such organizations. STARS, LLC will mail a bill on the first of each month for account balances. Payment is due upon receipt.

INSURANCE

STARS, LLC. is not currently participating in any insurance networks. All insurance companies are considered out-of-network. These claims must be submitted by you and you will need to pay for the session at the time of service.

MEETINGS

Our staff is happy to attend school meetings regarding educational planning, schedule permitting. Because this requires us to spend time away from our office and possibly other appointments, our charges will be a minimum of one hour, inclusive of travel time, and billed in 15 minute increments thereafter.

CANCELLATIONS

Cancellations (for reasons other than serious emergencies or sudden/serious illness) must be made 24 hours prior to the session, either in person or by phone. If the client is suddenly/seriously ill, the STARS, LLC office must be notified of the cancellation prior to the scheduled session or cancellation will be considered "without advance notice."

If the cancellation is not made with advanced notice, you will be responsible for the cost of the entire scheduled session.

If you arrive late to an appointment, STARS, LLC will not adjust the length of your session or amount billed. If a STARS therapist is late to a home-based appointment, you may choose to fulfill the scheduled session beginning from the time the therapist arrives (if the therapists schedule allows) or to have the length of your session and amount billed be adjusted to reflect the shortened session. In such cases, sessions will be billed in 15 minute increments.

If this policy is excessively abused, STARS, LLC reserves the right to discontinue services.